

I expressed my concerns, to the contractors removing the sidewalks, about water run off during the sidewalk removal and was assured it was under control.

Sunday, February 11, 2024 at approximately 8:00 am the finished lower level in our building flooded with mud and water from the front area where the sidewalk was removed. I stood the walk boards up Infront of the area the water was entering to attempt to divert the water from further rushing in our building. I called a friend who brought sump pumps and I purchased a larger one from Tractor Supply and had 3 of them running to minimize the depth and damage in our building. We sucked water and mud out of the building with shop vacs and sump pumps until 11 PM.

Review of the street clearly exhibits we were the low point and there were obstructions in the drainage system caused by the construction work.

Monday, February 12, 2024 I called the City and was referred to "Public Works Director" Eric Powell @ 903-935-4487 who advised he would contact the job foreman and have them follow up with me.

Wednesday, February 13, 2024 I approach the foreman and inquired if he had been advised of the situation. I expressed my concerns about additional rain in the forecast. The foreman acted unaware of the situation and advised he would see what he could do.

Wednesday, February 13, 2024 I noted 3 Ultratech "Ultra-Filter Socks" laid on the ground in front of the opening were the water entered our building.

Per the manufacture website, some of the product highlights include: "Woven polymer casing allows water to pass through quickly while filtration media inside removes pollutants." This product is designed to filter contaminants out of water, not to prevent water passing through, in fact they are specifically designed to allow water to pass through. When I discussed my concerns about this with the foreman he indicated that is why he utilized 3 of them and he assured they would work. I politely expressed my continued concerns.

Thursday, February 15, 2024 I noted some dirt had been graded

- 1) HVAC inside 10 ton air handler and return got flooded with the mud and water, including the filters, insulation, motor and fan.
  - a. Minimum Repairs:
    - i. Return insulation and handling insulation will need to be replaced.
    - ii. Motor and fan will need to be replaced.
    - iii. Unit will need to be cleaned.
- 2) Emergency cleanup was performed, additional cleanup is needed.
- 3) Disposal of damaged items is needed.
- 4) Purchased \$3???.?? Sump pump from tractor supply to utilize along with 2 borrowed sump pumps to drain the basement as it was feeling to prevent further damage.
- 5)